Elderplan Extra Help (HMO) offered by Elderplan, Inc.

Annual Notice of Changes for 2023

You are currently enrolled as a member of Elderplan Extra Help (HMO). Next year, there will be changes to the plan's costs and benefits. *Please see page 5 for a Summary of Important Costs, including Premium.*

This document tells about the changes to your plan. To get more information about costs, benefits, or rules please review the *Evidence of Coverage*, which is located on our website at www.elderplan.org. You may also call Member Services to ask us to mail you an *Evidence of Coverage*.)

• You have from October 15 until December 7 to make changes to your Medicare coverage for next year.

What to do now

- **1. ASK:** Which changes apply to you
- ☐ Check the changes to our benefits and costs to see if they affect you.
 - Review the changes to Medical care costs (doctor, hospital)
 - Review the changes to our drug coverage, including authorization requirements and costs
 - Think about how much you will spend on premiums, deductibles, and cost sharing

- □ Check the changes in the 2023 Drug List to make sure the drugs you currently take are still covered.
 □ Check to see if your primary care doctors, specialists, hospitals and other providers, including pharmacies will be in our network next year.
 □ Think about whether you are happy with our plan.
 2. COMPARE: Learn about other plan choices
 □ Check coverage and costs of plans in your area. Use the Medicare Plan Finder at www.medicare.gov/plan-compare website or review the list in the back of your *Medicare & You 2023* handbook.
- 3. CHOOSE: Decide whether you want to change your plan

confirm your costs and coverage on the plan's website.

☐ Once you narrow your choice to a preferred plan,

- If you don't join another plan by December 7, 2022, you will stay in Elderplan Extra Help (HMO).
- To change to a **different plan**, you can switch plans between October 15 and December 7. Your new coverage will start on **January 1**, **2023**. This will end your enrollment with Elderplan Extra Help (HMO).
- If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can switch plans or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

Additional Resources

- This document is available for free in Spanish and Chinese.
- Please contact our Member Services number at 1-800-353-3765 for additional information. (TTY users should call 711.) Hours are 8 am to 8 pm, 7 *days* a week.
- This information is available in different formats, including braille and other alternate formats. Please call Member Services at the number listed above if you need plan information in another format or language.
- Coverage under this Plan qualifies as Qualifying Health Coverage (QHC) and satisfies the Patient Protection and Affordable Care Act's (ACA) individual shared responsibility requirement. Please visit the Internal Revenue Service (IRS) website at www.irs.gov/Affordable-Care-Act/Individuals-and-Families for more information.

About Elderplan Extra Help (HMO)

- Elderplan is an HMO plan with a Medicare contract. Enrollment in Elderplan depends on contract renewal. Anyone entitled to Medicare Parts A and B may apply. Enrolled members must continue to pay their Medicare Part B premium.
- When this document says "we," "us," or "our," it means Elderplan, Inc. When it says "plan" or "our plan," it means Elderplan Extra Help (HMO).

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Summary of Important Costs for 2023

The table below compares the 2022 costs and 2023 costs for Elderplan Extra Help (HMO) in several important areas. **Please note this is only a summary of costs**

Cost	2022 (this year)	2023 (next year)
Monthly plan premium* * Your premium may be higher or lower than this amount. See Section 1.1 for details.	\$42.00 for your Part D Premium	\$38.90 for your Part D Premium
Plan B Deductible	There is no Part B Deductible.	There is no Part B Deductible. There is no change for 2023.
Maximum out-of- pocket amount This is the most you will pay out-of-pocket for your covered Part A and Part B services. (See Section 1.2 for details.)	\$7,550	\$7,550 There is no change for 2023.

Cost	2022 (this year)	2023 (next year)
Doctor office visits	Primary care visits: \$0 copayment per visit	Primary care visits: \$0 copayment per visit
	Specialist visits: \$35 copayment per visit	Specialist visits: \$35 copayment per visit
		There is no change for 2023.
Inpatient hospital stays	In 2022 the amounts for each benefit period are:	In 2023 the amounts for each benefit period are:
	Days 1-5: \$390 copayment each day	Days 1-5: \$390 copayment each day
	Day 6-90: \$0 copayment each day	Day 6-90: \$0 copayment each day
	Authorization Required	Authorization Required
		There is no change for 2023.

Cost	2022 (this year)	2023 (next year)
Part D prescription drug coverage (See Section 1.5 for details.)	Deductible: The Part D Deductible is \$480 (only applies to Tier 4 and Tier 5 Drugs).	Deductible: The Part D Deductible is \$505 (only applies to Tier 4 and Tier 5 Drugs).
	Your cost for a one-month supply filled at a network pharmacy with standard cost- sharing during the Initial Coverage Stage:	Your cost for a one-month supply filled at a network pharmacy with standard cost- sharing during the Initial Coverage Stage:
	 Drug Tier 1: Preferred Generic Drugs You Pay \$4 copayment Drug Tier 2: Generic Drugs You Pay \$10 copayment 	 Drug Tier 1: Preferred Generic Drugs You Pay \$4 copayment Drug Tier 2: Generic Drugs You Pay \$10 copayment

Part D prescription drug coverage (continued) • Drug Tier 3: Preferred Brand Drugs You Pay \$47 copayment • Drug Tier 3: Preferred Brand Drugs You Pay \$47 copayment • Drug Tier 4: Non-Preferred Drugs You Pay \$100 • Drug Tier 3: Preferred Brand Drugs You Pay \$47 copayment • Drug Tier 4: Non-Preferred Drugs You Pay \$100	Cost	2022 (this year)	2023 (next year)
extended (up to a 90-day*†) supply filled at a network pharmacy with standard cost-sharing during the Initial extended (up to a 90-day*†) supply filled at a network pharmacy with standard cost-sharing during the Initial	drug coverage	Preferred Brand Drugs You Pay \$47 copayment Drug Tier 4: Non-Preferred Drugs You Pay \$100 copayment Drug Tier 5: Specialty Tier Drugs You Pay 25% coinsurance Your cost for an extended (up to a 90-day*†) supply filled at a network pharmacy with standard cost- sharing during the Initial	Preferred Brand Drugs You Pay \$47 copayment Drug Tier 4: Non-Preferred Drugs You Pay \$100 copayment Drug Tier 5: Specialty Tier Drugs You Pay 25% coinsurance Your cost for an extended (up to a 90-day*†) supply filled at a network pharmacy with standard cost- sharing during

Cost	2022 (this year)	2023 (next year)
Part D prescription drug coverage (continued)	• Drug Tier 1: Preferred Generic Drugs	• Drug Tier 1: Preferred Generic Drugs
	Retail – You Pay \$12 copayment	Retail – You Pay \$12 copayment
	Mail Order – You Pay \$8 copayment	Mail Order – You Pay \$8 copayment
	• Drug Tier 2: Generic Drugs	• Drug Tier 2: Generic Drugs
	Retail – You Pay \$30 copayment	Retail – You Pay \$30 copayment
	Mail Order – You Pay \$20 copayment	Mail Order – You Pay \$20 copayment
	Drug Tier 3:PreferredBrand Drugs	• Drug Tier 3: Preferred Brand Drugs
	Retail – You Pay \$141 copayment	Retail – You Pay \$141 copayment

Cost	2022 (this year)	2023 (next year)
Part D prescription drug coverage (continued)	Mail Order – You Pay \$94 copayment	Mail Order – You Pay \$94 copayment
	Drug Tier 4: Non-Preferred Drugs	• Drug Tier 4: Non-Preferred Drugs
	Retail – You Pay \$300 copayment	Retail – You Pay \$300 copayment
	Mail Order – You Pay \$200 copayment	Mail Order – You Pay \$200 copayment
	Drug Tier 5:SpecialtyTier Drugs	• Drug Tier 5: Specialty Tier Drugs
	Retail – You Pay 25% coinsurance	Retail – You Pay 25% coinsurance
	Mail Order – You Pay 25% coinsurance	Mail Order – You Pay 25% coinsurance

Cost	2022 (this year)	2023 (next year)
Part D prescription drug coverage (continued)	*60-Days supply is also available for Standard Retail.	*60-Days supply is also available for Standard Retail.
	†NDS – Non-Extended Days Supply. Certain Specialty drugs will be limited up to a 30-day supply per fill.	†NDS – Non-Extended Days Supply. Certain Specialty drugs will be limited up to a 30-day supply per fill.
	If you get "Extra Help" paying for your drugs, you may be eligible for reduced cost-sharing. Please refer to your "Low Income Subsidy (LIS) Rider."	If you get "Extra Help" paying for your drugs, you may be eligible for reduced cost-sharing. Please refer to your "Low Income Subsidy (LIS) Rider."

SECTION 1 Changes to Benefit and Cost for Next Year

Section 1.1 – Changes to the Monthly Premium

Cost	2022 (this year)	2023 (next year)
Monthly premium (You must also continue to pay your Medicare Part B premium.)	\$42.00 for your Part D Premium	\$38.90 for your Part D Premium

- Your monthly plan premium will be *more* if you are required to pay a lifetime Part D late enrollment penalty for going without other drug coverage that is at least as good as Medicare drug coverage (also referred to as "creditable coverage") for 63 days or more.
- If you have a higher income, you may have to pay an additional amount each month directly to the government for your Medicare prescription drug coverage.
- Your monthly premium will be *less* if you are receiving "Extra Help" with your prescription drug costs. Please see Section 6.1 regarding "Extra Help" from Medicare.

Section 1.2 – Changes to Your Maximum Out-of-Pocket Amount

Medicare requires all health plans to limit how much you pay "out-of-pocket" for the year. This limit is called the "maximum out-of-pocket amount." Once you reach this amount, you generally pay nothing for covered Part A and Part B services for the rest of the year.

Cost	2022 (this year)	2023 (next year)
Maximum out-of- pocket amount Your costs for covered medical services (such as copays) count toward your maximum out-of-pocket amount. Your plan premium and your costs for prescription drugs do not count toward your maximum out-of-pocket amount.	\$7,550 Once you have paid \$7,550 out-of-pocket for covered Part A and Part B services, you will pay nothing for your covered Part A and Part B services for the rest of the calendar year.	\$7,550 Once you have paid \$7,550 out-of-pocket for covered Part A and Part B services, you will pay nothing for your covered Part A and Part B services for the rest of the calendar year.
		There is no change for 2023.

Section 1.3 – Changes to the Provider and Pharmacy Networks

Updated directories are also located on our website at www.elderplan.org. You may also call Member Services for updated provider and/or pharmacy information or to ask us to mail you a directory.

There are changes to our network of providers and pharmacies for next year. Please review the 2023 Provider and Pharmacy Directory to see if your providers (primary care provider, specialists, hospitals, etc.), and pharmacies are in our network.

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers) and pharmacies that are part of your plan during the year. If a mid-year change in our providers affects you, please contact Member Services so we may assist.

Section 1.4 – Changes to Benefits and Costs for Medical Services

We are making changes to costs and benefits for certain medical services next year. The information below describes these changes.

Cost	2022 (this year)	2023 (next year)
Outpatient diagnostic tests and therapeutic services and supplies	There is no coinsurance or copayment for the following services: • Outpatient Blood Services. • Medicarecovered Lab Services.	There is no coinsurance or copayment for the following services: • Outpatient Blood Services. • Medicarecovered Lab Services. • Diagnostic Colonoscopies
	You pay a copayment for the following Medicare covered services: • \$35 copayment for Diagnostic Procedures/Tests. • \$20 copayment for X-Ray Services	performed in an office visit setting You pay a copayment for the following Medicare covered services: • \$35 copayment for Diagnostic Procedures/Tests. • \$20 copayment for X-Ray Services

Cost	2022 (this year)	2023 (next year)
Outpatient diagnostic tests and therapeutic services and supplies (continued)		20% coinsurance for each of the following Medicare covered services: • Therapeutic Radiological Services. • Prosthetic Devices/ Medical Supplies. Authorization is required. • Diagnostic Radiological services. Authorization is required only for Positron Emission Tomography (PET), Magnetic Resonance Imaging (MRI), Magnetic Resonance Angiography (MRA), and

Cost	2022 (this year)	2023 (next year)
Over the Counter (OTC)	You may purchase up to \$60 every quarter of eligible OTC items. The OTC card balance cannot be carried over to the next quarter.	You may purchase up to \$80 every quarter of eligible OTC items. The OTC card balance cannot be carried over to the next quarter.
	For eligible members the OTC benefits combines with Special Supplemental Benefits for the chronically III (SSBCI). See Special Supplemental Benefits for Chronically III section for additional details.	For eligible members the OTC benefits combines with Special Supplemental Benefits for the chronically III (SSBCI). See Special Supplemental Benefits for Chronically III section for additional details.

Cost	2022 (this year)	2023 (next year)
Podiatry Services - Supplemental Podiatry Services	There is no coinsurance or copayment for Supplemental Podiatry Services.	There is no coinsurance or copayment for Supplemental Podiatry Services.
	You may receive up to 12 Routine Foot Care visits per year.	You may receive up to 10 Routine Foot Care visits per year.
Pulmonary rehabilitation services	You pay \$30 copayment for Medicare-covered Pulmonary rehabilitation services. Authorization is required.	You pay \$20 copayment for Medicare-covered Pulmonary rehabilitation services. Authorization is required.

Cost	2022 (this year)	2023 (next year)
Skilled nursing facility (SNF) care	The plan covers up to 100 days each benefit period (a 3-day minimum prior hospital stay for a related illness or injury is required).	The plan covers up to 100 days each benefit period (a 3-day minimum prior hospital stay for a related illness or injury is required).
	You pay per admission:	You pay per admission:
	Days 1 - 20: \$0 copayment per day Days 21-100: \$184 copayment per day Days 101 and beyond: you pay all cost	Days 1 - 20: \$0 copayment per day Days 21-100: \$196 copayment per day Days 101 and beyond: you pay all cost
	A benefit period begins the day you are admitted as an inpatient and ends when you have not received any inpatient hospital	A benefit period begins the day you are admitted as an inpatient and ends when you have not received any inpatient hospital

Cost	2022 (this year)	2023 (next year)
Skilled nursing facility (SNF) care (continued)	care (or skilled care in a SNF) for 60 days in a row. If you go into a hospital or a SNF after one benefit period has ended, a new benefit period begins.	care (or skilled care in a SNF) for 60 days in a row. If you go into a hospital or a SNF after one benefit period has ended, a new benefit period begins.
	Authorization is required.	Authorization is required.
Special Supplemental Benefit for the Chronically III (SSBCI)	There is no coinsurance or copayment for Special Supplemental Benefits for the Chronically Ill. Members eligible for Special Supplemental Benefits for the Chronically Ill (SSBCI) will	There is no coinsurance or copayment for Special Supplemental Benefits for the Chronically Ill. Members eligible for Special Supplemental Benefits for the Chronically Ill (SSBCI) will

Cost	2022 (this year)	2023 (next year)
Special Supplemental Benefit for the Chronically Ill (SSBCI) (continued)	receive a combined OTC benefit to cover certain grocery items as well as home delivered meals as a part of the quarterly OTC allowance. The combined	receive a combined OTC benefit to cover certain grocery items as well as home delivered meals as a part of the quarterly OTC allowance. The combined
	OTC coverages up to \$60 per quarter. Benefits will not carry forward to the next quarter if it is unused.	OTC coverages up to \$80 per quarter. Benefits will not carry forward to the next quarter if it is unused.
Supervised Exercise Therapy (SET)	You pay \$30 copayment for each Medicare- covered SET (for PAD) session.	,
	Authorization is required.	Authorization is required.

Cost	2022 (this year)	2023 (next year)
Transportation Services (Non-Medicare Covered)	There is no coinsurance or copayment for Non-Medicare Covered Transportation.	There is no coinsurance or copayment for Non-Medicare Covered Transportation.
	You may take up to 8 one-way trips to a plan approved health- related location every quarter (3 months) by Taxi, Bus, Subway, or Van.	You may take up to 32 one-way trips to a plan approved health- related location annually by Taxi, Bus, Subway, or Van.
	Any trips unused will not carry over to the following quarter.	Any trips unused will not carry over to the following year.

Cost	2022 (this year)	2023 (next year)
Worldwide Emergency/ Emergency Transportation / Urgent Coverage	You pay a \$65 copayment for the following: • Worldwide Emergency • Worldwide Urgent Coverage Worldwide Emergency/Urgent Coverage maximum benefit amount is \$50,000.	There is no copayment or coinsurance for the following: • Worldwide Emergency • Worldwide Emergency Transportation • Worldwide Urgent Coverage Worldwide Emergency/ Transportation/ Urgent Coverage maximum benefit amount is \$50,000.

Section 1.5 – Changes to Part D Prescription Drug Coverage

Changes to Our Drug List

Our list of covered drugs is called a Formulary or "Drug List." A copy of our Drug List is provided electronically.

We made changes to our Drug List, including changes to the drugs we cover and changes to the restrictions that apply to our coverage for certain drugs. Review the Drug List to make sure your drugs will be covered next year and to see if there will be any restrictions.

Most of the changes in the Drug List are new for the beginning of each year. However, during the year, we might make other changes that are allowed by Medicare rules. For instance, we can immediately remove drugs considered unsafe by the FDA or withdrawn from the market by a product manufacturer. We update our online Drug List to provide the most up to date list of drugs.

If you are affected by a change in drug coverage at the beginning of the year or during the year, please review Chapter 9 of your *Evidence of Coverage* and talk to your doctor to find out your options, such as asking for a temporary supply, applying for an exception and/or working to find a new drug. You can also contact Member Services for more information.

Changes to Prescription Drug Costs

Note: If you are in a program that helps pay for your drugs ("Extra Help"), the information about costs for Part D prescription drugs may not apply to you. We have included a separate insert, called the "Evidence of Coverage Rider for People Who Get Extra Help Paying for Prescription Drugs" (also called the "Low Income Subsidy Rider" or the "LIS Rider"), which tells you about your drug costs. If you receive "Extra Help" and haven't received this insert with this packet please call Member Services and ask for the "LIS Rider."

There are four "drug payment stages."

The information below shows the changes to the first two stages – the Yearly Deductible Stage and the Initial Coverage Stage. (Most members do not reach the other two stages – the Coverage Gap Stage or the Catastrophic Coverage Stage.)

Important Message About What You Pay for Vaccines - Our plan covers most Part D vaccines at no cost to you, even if you haven't paid your deductible. Call Member Services for more information.

Important Message About What You Pay for Insulin - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on, even if you haven't paid your deductible.

Changes to the Deductible Stage

Stage	2022 (this year)	2023 (next year)
Stage 1: Yearly Deductible Stage During this stage, you pay the full cost of your Tier 4: Non-Preferred Drugs and Tier 5: Specialty Tier Drugs until you have reached the yearly deductible.	There is no deductible for Tier 1 Preferred Generic Drugs, Tier 2: Generic Drugs, and Tier 3: Preferred Brand Drugs. The Part D Deductible is \$480 for Tier 4: Non-Preferred Drugs and Tier 5: Specialty Tier Drugs. During this stage, you pay the full cost of your Tier 4: Non-Preferred Drugs and Tier 5: Specialty Tier Drugs and Tier 5: Specialty Tier Drugs and Tier 5: Specialty Tier Drugs until you have reached the yearly deductible.	There is no deductible for Tier 1 Preferred Generic Drugs, Tier 2: Generic Drugs, and Tier 3: Preferred Brand Drugs. The Part D Deductible is \$505 for Tier 4: Non-Preferred Drugs and Tier 5: Specialty Tier Drugs. During this stage, you pay the full cost of your Tier 4: Non-Preferred Drugs and Tier 5: Specialty Tier Drugs and Tier 5: Specialty Tier Drugs and Tier 5: Specialty Tier Drugs until you have reached the yearly deductible.

Changes to Your Cost Sharing in the Initial Coverage Stage

Stage 2: Initial Coverage Stage

Stage

Once you pay the yearly deductible, you move to the Initial Coverage Stage. During this stage, the plan pays its share of the cost of your drugs and you pay your share of the cost.

The costs in this row are for a one-month (30-day) supply when you fill your prescription at a network pharmacy that provides standard cost sharing.

2022 (this year)

Your cost for a one-month supply filled at a network pharmacy with standard cost sharing during the Initial Coverage Stage:

- Drug Tier 1:
 Preferred
 Generic Drugs
 You Pay
 \$4 copayment
- Drug Tier 2: Generic Drugs You Pay \$10 copayment

2023 (next year)

Your cost for a one-month supply filled at a network pharmacy with standard cost sharing during the Initial Coverage Stage:

- Drug Tier 1:
 Preferred
 Generic Drugs
 You Pay
 \$4 copayment
- Drug Tier 2: Generic Drugs You Pay \$10 copayment

Stage

2022 (this year)

2023 (next year)

Stage 2: Initial Coverage Stage (continued)

For information about the costs for a longterm supply; at a network pharmacy that offers preferred cost sharing; or for mail-order prescriptions, look in Chapter 6, Section 5 of your *Evidence of Coverage*.

We changed the tier for some of the drugs on our Drug List. To see if your drugs will be in a different tier, look them up on the Drug List.

- Drug Tier 3: Preferred Brand Drugs You Pay \$47 copayment
- Drug Tier 4: Non-Preferred Drugs You Pay \$100 copayment
- Drug Tier 5: Specialty Tier Drugs You Pay 25% coinsurance

Your cost for an extended (up to a 90-day*†) supply filled at a network pharmacy with standard cost-sharing during the Initial Coverage Stage:

- Drug Tier 3: Preferred Brand Drugs You Pay \$47 copayment
- Drug Tier 4:
 Non-Preferred
 Drugs
 You Pay \$100
 copayment
- Drug Tier 5: Specialty Tier Drugs You Pay 25% coinsurance

Your cost for an extended (up to a 90-day*†) supply filled at a network pharmacy with standard cost-sharing during the Initial Coverage Stage:

Stage	2022 (this year)	2023 (next year)
Stage 2: Initial Coverage Stage (continued)	Drug Tier 1: Preferred Generic Drugs	• Drug Tier 1: Preferred Generic Drugs
	Retail – You Pay \$12 copayment	Retail – You Pay \$12 copayment
	Mail Order – You Pay \$8 copayment	Mail Order – You Pay \$8 copayment
	• Drug Tier 2: Generic Drugs	• Drug Tier 2: Generic Drugs
	Retail – You Pay \$30 copayment	Retail – You Pay \$30 copayment
	Mail Order – You Pay \$20 copayment	Mail Order – You Pay \$20 copayment
	Drug Tier 3: Preferred Brand Drugs	Drug Tier 3: Preferred Brand Drugs
	Retail – You Pay \$141 copayment	Retail – You Pay \$141 copayment

Stage	2022 (this year)	2023 (next year)
Stage 2: Initial Coverage Stage (continued)	Mail Order – You Pay \$94 copayment	Mail Order – You Pay \$94 copayment
	Drug Tier 4: Non-Preferred Drugs	Drug Tier 4: Non-Preferred Drugs
	Retail – You Pay \$300 copayment	Retail – You Pay \$300 copayment
	Mail Order – You Pay \$200 copayment	Mail Order – You Pay \$200 copayment
	Drug Tier 5: Specialty Tier Drugs	Drug Tier 5: Specialty Tier Drugs
	Retail – You Pay 25% coinsurance	Retail – You Pay 25% coinsurance
	Mail Order – You Pay 25% coinsurance	Mail Order – You Pay 25% coinsurance

Stage	2022 (this year)	2023 (next year)
Stage 2: Initial Coverage Stage (continued)	*60-Days supply is also available for Standard Retail.	*60-Days supply is also available for Standard Retail.
	†NDS – Non- Extended Days Supply. Certain Specialty drugs will be limited up to a 30-day supply per fill.	†NDS – Non- Extended Days Supply. Certain Specialty drugs will be limited up to a 30-day supply per fill.
	If you get "Extra Help" paying for your drugs, you may be eligible for reduced costsharing. Please refer to your "Low Income Subsidy (LIS) Rider."	If you get "Extra Help" paying for your drugs, you may be eligible for reduced costsharing. Please refer to your "Low Income Subsidy (LIS) Rider."

Stage	2022 (this year)	2023 (next year)
Stage 2: Initial Coverage Stage	\$4,430	\$4,660
(continued)	Once your total drug costs have reached \$4,430, you will move to the next stage (the Coverage Gap Stage).	Once your total drug costs have reached \$4,660, you will move to the next stage (the Coverage Gap Stage).

SECTION 2 Deciding Which Plan to Choose

Section 2.1 – If you want to stay in Elderplan Extra Help (HMO)

To stay in our plan you don't need to do anything. If you do not sign up for a different plan or change to Original Medicare by December 7, you will automatically be enrolled in our plan, Elderplan Extra Help (HMO).

Section 2.2 – If you want to change plans

We hope to keep you as a member next year but if you want to change for 2023 follow these steps:

Step 1: Learn about and compare your choices

- You can join a different Medicare health plan,
- *OR*-- You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan. If you do not enroll in a Medicare drug plan, please see Section 2.1 regarding a potential Part D late enrollment penalty.

To learn more about Original Medicare and the different types of Medicare plans, use the Medicare Plan Finder (www.medicare.gov/plan-compare), read the *Medicare & You 2023* handbook, call your State Health Insurance Assistance Program (see Section 4), or call Medicare (see Section 6.2).

As a reminder, Elderplan Inc. offers other Medicare health plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

Step 2: Change your coverage

- To change to a different Medicare health plan, enroll in the new plan. You will automatically be disenrolled from Elderplan Extra Help (HMO).
- To change to Original Medicare with a prescription drug plan, enroll in the new drug plan. You will automatically be disenrolled from Elderplan Extra Help (HMO).
- To change to Original Medicare without a prescription drug plan, you must either:

- Send us a written request to disenroll. Contact
 Member Services if you need more information on how to do so.
- o − *or* − Contact **Medicare**, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

SECTION 3 Deadline for Changing Plans

If you want to change to a different plan or to Original Medicare for next year, you can do it from **October 15 until December 7.** The change will take effect on January 1, 2023.

Are there other times of the year to make a change?

In certain situations, changes are also allowed at other times of the year. Examples include people with Medicaid, those who get "Extra Help" paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area.

If you enrolled in a Medicare Advantage plan for January 1, 2023, and don't like your plan choice, you can switch to another Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2023.

If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can change your Medicare coverage **at any time**. You can change to any other Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

SECTION 4 Programs That Offer Free Counseling about Medicare

The State Health Insurance Assistance Program (SHIP) is an independent government program with trained counselors in every state. In New York State, the SHIP is called The Office for the Aging Health Insurance Information, Counseling and Assistance Program (HIICAP).

It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare. HIICAP counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call HIICAP at 1 (212) 602-4180 Inside the boroughs or 1-800-701-0501 Outside the boroughs. You can learn more about HIICAP by visiting their website (https://aging.ny.gov/programs/medicare-and-health-insurance).

SECTION 5 Programs That Help Pay for Prescription Drugs

You may qualify for help paying for prescription drugs. Below we list different kinds of help:

- "Extra Help" from Medicare. People with limited incomes may qualify for "Extra Help" to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not have a coverage gap or late enrollment penalty. To see if you qualify, call:
 - 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/7 days a week;
 - The Social Security Office at 1-800-772-1213 between 8 am and 7 pm, Monday through Friday for a representative. Automated messages are available 24 hours a day. TTY users should call, 1-800-325-0778; or
 - Your State Medicaid Office (applications).
- Help from your state's pharmaceutical assistance program. New York State has a program called Elderly Pharmaceutical Insurance Coverage (EPIC) that helps people pay for prescription drugs based on their financial need, age, or medical condition. To learn more about the program, check with your State Health Insurance Assistance Program. (New York State EPIC 1-800-332-3742, TTY 1-800-290-9138, Monday to Friday, 8:30 am to 5 pm or website (http://www.health.ny.gov/health_care/epic/).

• Prescription Cost-sharing Assistance for Persons with HIV/AIDS. The AIDS Drug Assistance Program (ADAP) helps ensure that ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. Individuals must meet certain criteria, including proof of State residence and HIV status, low income as defined by the State, and uninsured/under-insured status. Medicare Part D prescription drugs that are also covered by ADAP qualify for prescription cost-sharing assistance through the New York State AIDS Drug Assistance Program. For information on eligibility criteria, covered drugs, or how to enroll in the program, please call 1-800-542-2437.

SECTION 6 Questions?

Section 6.1 – Getting Help from Elderplan Extra Help (HMO)

Questions? We're here to help. Please call Member Services at 1-800-353-3765. (TTY only, call 711). We are available for phone calls 8 am to 8 pm, 7 *days* a week. Calls to these numbers are free.

Read your 2023 Evidence of Coverage (it has details about next year's benefits and costs)

This Annual Notice of Changes gives you a summary of changes in your benefits and costs for 2023. For details, look in the 2023 Evidence of Coverage for Elderplan Extra Help (HMO). The Evidence of Coverage is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to

follow to get covered services and prescription drugs. A copy of the *Evidence of Coverage* is located on our website at www.elderplan.org. You may also call Member Services to ask us to mail you an *Evidence of Coverage*.

Visit our Website

You can also visit our website at www.elderplan.org. As a reminder, our website has the most up-to-date information about our provider network (*Provider and Pharmacy Directory*) and our list of covered drugs (Formulary/Drug List).

Section 6.2 – Getting Help from Medicare

To get information directly from Medicare:

Call 1-800-MEDICARE (1-800-633-4227)

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Visit the Medicare Website

Visit the Medicare website (<u>www.medicare.gov</u>). It has information about cost, coverage, and quality Star Ratings to help you compare Medicare health plans in your area. To view the information about plans, go to <u>www.medicare.gov/plan-compare</u>.

Read Medicare & You 2023

Read the *Medicare & You 2023* handbook. Every fall, this booklet is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this document, you can get it at the Medicare website (https://www.medicare.gov/Pubs/pdf/10050-medicare-and-you.pdf) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Important Message About What You Pay for certain

Prescriptions – Beginning April 1, 2023, you will not pay more than the original Medicare adjusted beneficiary coinsurance for Part B rebatable drugs that may be in either categories such as "Chemotherapy administration services including chemotherapy/radiation drugs" or "Other drugs covered under Part B of original Medicare".

Important Message About What You Pay for Insulin -

Beginning July 1, 2023, you will not pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter the cost-sharing for Part B and D drugs, even if you have not paid your deductible.

Elderplan, Inc. Notice of Nondiscrimination – Discrimination is Against the Law

Elderplan/HomeFirst complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Elderplan, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Elderplan/HomeFirst.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - o Information written in other languages

If you need these services, contact Civil Rights Coordinator. If you believe that Elderplan/HomeFirst has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you may file a grievance with:

Civil Rights Coordinator 6323 7th Ave Brooklyn, NY, 11220

Phone: 1-877-326-9978, TTY 711

Fax: 1-718-759-3643

You may file a grievance in person or by mail, phone, or fax. If you need help filing a grievance, Civil Rights Coordinator, is available to help you.

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW, Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-800-353-3765 (TTY: 711). Someone who speaks English can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-800-353-3765 (TTY: 711). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Simplified: 我们提供免费的翻译服务,帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务,请致电 1-800-353-3765 (TTY: 711)。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Traditional: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯服務。如需翻譯服務,請致電 1-800-353-3765 (TTY: 711)。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-800-353-3765 (TTY: 711). Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-800-353-3765 (TTY: 711). Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-800-353-3765 (TTY: 711) sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-800-353-3765 (TTY: 711). Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-800-353-3765 (TTY: 711) 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-800-353-3765 (ТТҮ: 711). Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على .(TTY:711) 376-553-800-1. سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-800-353-3765 (TTY: 711) पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-800-353-3765 (TTY: 711). Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portuguese: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-800-353-3765 (TTY: 711). Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-800-353-3765 (TTY: 711). Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-800-353-3765 (TTY: 711). Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするため に、無料の通訳サービスがありますございます。通訳をご用命になるには、1-800-353-3765 (TTY: 711) にお電話ください。日本語を話す人 者 が支援いたします。これは無料のサー ビスです。

Albanian: Ne ofrojmë shërbime interpretimi pa pagesë për t'ju përgjigjur çdo lloj pyetjeje që mund të keni rreth planit tonë të shëndetit ose të mjekimit. Për t'u lidhur me një interpret, telefononi në 1-800-353-3765 (TTY: 711). Një shqip folës mund t'ju ndihmojë. Ky shërbim është pa pagesë.

Bengali: আমাদের স্বাস্থ্য বা ওষুধপত্র বিষয়ক পরিকল্পনা সম্পর্কিত আপনার যে কোনো প্রশ্নের উত্তর দেওয়ার জন্য আমাদের বিনামূল্যে দোভাষী পরিষেবা রয়েছে। একজন দোভাষী পেতে, আমাদের কেবল 1-800-353-3765 (TTY: 711) নম্বরে কল করুন। বাংলা বলতে পারেন এমন কেউ আপনাকে সাহায্য করতে পারবেন। পরিষেবাটি বিনামূল্যে।

Greek: Διαθέτουμε υπηρεσία δωρεάν διερμηνείας προκειμένου να απαντούμε σε οποιεσδήποτε απορίες σας σχετικά με το πρόγραμμα υγείας ή φαρμάκων που προσφέρουμε. Προκειμένου να χρησιμοποιήσετε την υπηρεσία διερμηνείας, επικοινωνήστε μαζί μας καλώντας το 1-800-353-3765 (TTY: 711). Θα λάβετε βοήθεια από ένα άτομο που μιλά ελληνικά. Αυτή είναι μια υπηρεσία που παρέχεται δωρεάν.

מיר האבן אומזיסטע דאלמעטשער סערוויסעס צו ענטפערן סיי וועלכע פראגעס וואס איר קענט מעגליך האבן וועגן Yiddish: אינער דראג פלאן. צו באקומען א דאלמעטשער, רופט אונז אויף 1-800-353-3765 (TTY:711) איינער וואס אינזער העלט אדער דראג פלאן. צו באקומען א דאלמעטשער, רופט אונז אויף שפראך קען אייך העלפן. דאס איז אן אומזיסטע סערוויס.

Urdu: ہماری صحت یا دوا کے پلان کے بارے میں آپ کے کسی بھی سوال کا جواب دینے کے لیے ہمارے پاس مفت مترجم کی خدمات موجود ہیں۔ مترجم حاصل کرنے کے لیے، ہمیں بس (TTY: 711) 3765-353-800-1 پر کال کریں۔ اردو بولنے والا کوئی شخص آپ کی مدد کر سکتا ہے۔ یہ ایک مفت خدمت ہے۔